**Updated March 2022 To be revised March 2023** 

At Smallville Nursery we are committed to building a 'culture of safety' in which children, young people and vulnerable adults are protected from abuse and harm in all areas of our service delivery.

Our designated safeguarding leader (DSL) who co-ordinates child, young person and vulnerable adult protection issues is: Nursery Manager – Kelly Hall

When the nursery is open but the designated person is not on site, a suitably trained supervisor is available at all times for staff to discuss safeguarding concerns. This is Victoria East

# Emergency DSL – Kelsey Nolan

For advice on safeguarding issues, please call your area office on the numbers listed below

If a child may be at risk of imminent harm, call the Integrated Front Door on 03000 411 111 (outside office hours - **03000 419 191**) or the Police on 999.

Tonbridge & Malling - 03000 412284

Contacting the Education Safeguarding Service

Head of Service: Claire Ray - 03000 415788

Training and Development Manager: Rebecca Avery - **03000 418707** 

Senior Area Safeguarding Advisor: Robin Brivio - 03000 415788

Online Safety: **03000 415797**- Ashley Assiter (Monday/Tuesday/Wednesday) Rebecca Avery

(Thursday/Friday)

West Kent Safeguarding Advisor: Kuldip Sohal

# What to do if you have a cause for concern at Smallville Nursery

Why are you concerned?

- Allegation/ child shares a concern or worry
- Indicators of abuse or neglect

Immediately record your concerns

- Follow the nursery's procedure (form to record, speak to any DSL)
- Reassure the child
- Clarify concerns if necessary (TED: Tell, Explain, Describe)
- Use child's own words
- Sign and date your reords
- Seek support for yourself if required from DSL

Inform Designated Safeguarding Lead (DSL)

- Consider whether the child is at immediate risk of harm e.g. unsafe to go home
- Access the KSCB Support Level Guidance document and procedureswww.kscb.orgku
- refer to other agencies as appropriate e.g. Internal or community services, LADO, Police or Request for Support
- If unsure then consumith Area Education Safeguarding
- Adviser (Gemma Wilso 13000 412284) r Local Authority Social Worker at Central Referral Unit (03000 411111)

If you are unhappy with the response Staff:

Follow local escalation procedures Followhistleblowingroædures

Follow Whistleblowing procedures

Childres and Parents:

Followsettingcomplaints procedures

Record decision making and action taken in the Child Protection/safeguarding file

# **Monitor**

Be clear about:

- What you are monitoring e.g. behaviour trends, appearance etc.
- How long you will monitor
- Where, how and to whom you will feedback and how you will record

Review and request further support (if necessary)

At all stages the child's circumstances will be kept under review

The DSL/Staff will request further support if required to ensure the child's safety is paramount

Smallville Nursery is part of the wider community and all those directly connected; staff, volunteers, governors, parents, families and children, have an essential role to play in making it safe and secure. All staff recognise our statutory responsibility to safeguard and promote the welfare of all children.

We recognise importance of providing an ethos and environment within our nursery that will help children to be safe and feel safe. In our nursery children are respected and encourage to talk openly.

Smallville Nursery's core safeguarding principles are:

- We are an important part of the wider safeguarding system for children.
- It is our whole nursery responsibility to safeguard and promote the welfare of children.
- All children (defined as those up to the age of 18) regardless of age, gender, ability, culture, race, language, religion or sexual identity, have equal rights to protection.
- All children have a right to be heard and to have their wishes and feelings taken into account.
- All our staff understand safe professional practice and adhere to our safeguarding policies.

Smallville Nursery provides a culture of safeguarding. This means they should have effective arrangements to: always act in the best interests of children and protect them on and offline. Identify children who may need early help and who are at risk of harm or have been harmed and secure the help that children need.

All safeguarding policies will be reviewed on an annual (minimum) basis by the nursery manager which has responsibility for oversight of the nursery's safeguarding and child protection systems.

There are four main elements to our child protection policy

- Prevention e.g. positive, supportive, safe nursery culture, curriculum and pastoral opportunities for children, safer recruitment procedures
- Protection by following the agreed procedures, ensuring all staff are trained and supported to respond
  appropriately and sensitively to safeguarding concerns
- **Support** for all children, parents and staff, and where appropriate specific intervention for those who may be at risk of harm
- Working with parents and other agencies to ensure appropriate communications and actions are undertaken. The
  procedures contained in this policy apply to all staff (including temporary staff and volunteers) and governors and
  are consistent with those of Kent Safeguarding Children Board (KSCB).

his policy has been developed in accordance with the principles established by the Children Acts 1989 and 2004 and related guidance. This includes:

- DfE guidance Keeping Children Safe in Education 2019 (KCSIE)
- Working Together to Safeguard Children 2018 (WTSC)
- Ofsted guidance 'Inspecting safeguarding in early years, education and skills' (2016)
- Framework for the Assessment of Children in Need and their Families (2000)
- Kent and Medway Safeguarding Children Procedures (Online) Early Years and Foundation Stage Framework
   2017 (EYFS)

Smallville Nursery acknowledges that this policy recognises a range of specific safeguarding issues including (but not limited to):

- Bullying (including cyberbullying)
- Children Missing Education (CME)
- Child missing from home or care
- Child Sexual Exploitation (CSE)
- Domestic abuse / violence
- Drugs and alcohol misuse
- Fabricated or induced illness
- Faith abuse
- Female Genital Mutilation (FGM)
- Forced marriage
- Gangs and youth violence
- Gender based abuse and violence against women and girls
- Hate
- Honour based abuse
- Human trafficking and modern slavery
- Mental health
- Missing children and adults
- Online safety
- Prevent duty (radicalisation and extremism)
- Private fostering
- Relationship abuse
- Self-harm
- Sexual violence

(In addition to 'Keeping children safe in education' 2019)

# Key Responsibilities

All staff to ensure they keep their knowledge and understanding of safeguarding up to date. All staff are to complete annual and regular safeguarding training.

#### Designated Safeguarding Lead (DSL)

Smallville Nursery have appointed a Designated Safeguarding Lead, nursery manager. The DSL has the overall responsibility for the day-to-day oversight of safeguarding and child protection systems in the nursery.

The DSL will undergo appropriate and specific training to provide them with the knowledge and skills required to carry out their role. The DSL and any deputy DSL's training will be updated formally every two years but their knowledge and skills will be updated through a variety of methods at regular intervals and at least annually.

Deputy DSL, supervisor is trained to the same standard as the DSL. Whilst the activities of the DSL may be delegated to the deputies, the ultimate lead responsibility for safeguarding and child protection remains with the DSL and this responsibility will not be delegated.

#### It is the role of the DSL to:

- Act as the central contact point for all staff to discuss any safeguarding concerns
- Maintain a confidential recording system for safeguarding and child protection concerns Coordinate
   safeguarding action for individual children

In the case of Children Looked After the DSL should have the details of the child's social worker and will;

- Liaise with other agencies and professionals in line with WTSC 2018
- Ensure that locally established referral procedures are followed as necessary
- Represent, or ensure the nursery is appropriately represented at multi-agency safeguarding meetings (including Child Protection conferences)
- Manage and monitor the nursery's role in any multi-agency plan for a child.
- Be available during term time (during nursery hours) for staff in the nursery to discuss any safeguarding concerns
- Ensure all staff access appropriate safeguarding training and relevant updates in line with the recommendations within KCSIE (2019)

#### Members of Staff

All members of staff have a responsibility to:

- To provide a safe environment in which children can learn.
- Be prepared to identify children who may benefit from early help.
- To understand the early help process and their role in it.
- To understand the safeguarding policies and systems.
- To undertake regular and appropriate training which is regularly updated.
- Be aware of the process of making referrals to children's social care and statutory assessment under the Children Act 1989.
- Know what to do if a child tells them that he or she is being abused or neglected.
- Know how to maintain an appropriate level of confidentiality.
- Be aware of the indicators of abuse and neglect so that they are able to identify cases of children who may be in need of help or protection.

# Children and Young People

Children and young people have a right to:

- Contribute to the development of the safeguarding policies Receive help from a trusted adult.
- Learn how to keep themselves safe, including online

#### Parents and Carers

Parents and carers have a responsibility to:

- Understand and adhere policies and procedures.
- Talk to their children about safeguarding issues with their children & support in their safeguarding approaches.
- Identify behaviours which could indicate that their child is at risk of harm including online and seek help and support from the nursery, or other agencies.

# Recognition and Types of Abuse and Neglect

All staff in nursery should be aware of the definitions and indicators of abuse and neglect. There are four categories of abuse:

Physical abuse
 Neglect • Sexual abuse
 Emotional abuse

All members of staff are aware that child welfare concerns may arise in many different contexts and can vary greatly in terms of their nature and seriousness.

The warning signs and symptoms of child abuse and neglect can vary from child to child. Children also develop and mature at different rates, so what appears to be worrying behaviour for a younger child might be normal for an older child.

Parental behaviours' may also indicate child abuse or neglect, so staff should also be alert to parent-child interactions or concerning parental behaviours; this could include parents who are under the influence of drugs or alcohol or if there is a sudden change in their mental health.

By understanding the warning signs, we can respond to problems as early as possible and provide the right support and services for the child and their family. It is important to recognise that a warning sign doesn't automatically mean a child is being abused.

The DSL team ensure they have relevant links with statutory and voluntary organisations with regard to safeguarding. They understand Local Safeguarding Partners (LSPs) safeguarding procedures, attends relevant LSPs training at least every two years and refreshes their knowledge of safeguarding at least annually.

All staff are trained to understand our safeguarding policies and procedures and that parents are made aware of them too. All staff understand that safeguarding is their responsibility.

- All staff have an up-to-date knowledge of safeguarding issues, are alert to potential indicators and signs of abuse and neglect and understand their professional duty to ensure safeguarding and child protection concerns are reported to the local authority children's social care team or the NSPCC.
- All staff receive updates on safeguarding at least annually.
- All staff are confident to ask questions in relation to any safeguarding concerns and know not to just take things at face value but can be respectfully sceptical.
- All staff understand the principles of early help (as defined in *Working Together to Safeguard Children*, 2018) and are able to identify those children and families who may be in need of early help and enable them to access it.

All staff understand the thresholds of significant harm and understand how to access services for families, including for those families who are below the threshold for significant harm, according to arrangements published by the LSPs.

All staff understand their responsibilities under the General Data Protection Regulation and the Data Protection Act 2018, and understand relevant safeguarding legislation, statutory requirements and local safeguarding partner

requirements and ensure that any information they may share about parents and their children with other agencies is shared appropriately and lawfully.

At Smallville Nursery we will support families to receive appropriate early help by sharing information with other agencies in accordance with statutory requirements and legislation.

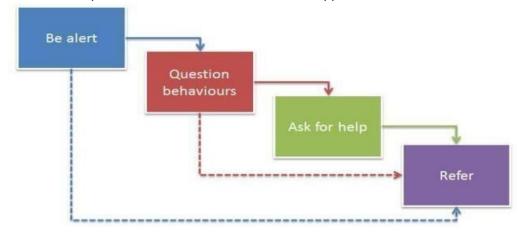
- We will share information lawfully with safeguarding partners and other agencies where there are safeguarding concerns.
- We will be transparent about how we lawfully process data.
- All staff understand how to escalate their concerns in the event that they feel either the local authority and/or their own organisation has not acted adequately to safeguard and know how to follow local safeguarding procedures to resolve professional disputes between staff and organisations.

At Smallville Nursery we have high expectations of all staff and all staff understand the expectations and responsibilities of them in terms of their required behaviour and conduct, and follow our policies and procedures on positive behaviour, online safety (including use of cameras and mobile phones), whistleblowing and dignity at work. Each child will have a key person to build a relationship with, and are supported to articulate any worries, concerns or complaints that they may have in an age-appropriate way. All staff understand our policy on promoting positive behaviour and follow it in relation to children showing aggression towards other children. Adequate and appropriate staffing resources are provided to meet the needs of children.

Safeguarding and Child Protection Procedures

Smallville Nursery adhere to the KSCB Safeguarding Children Procedures. The full KSCB procedures and additional guidance relating to specific safeguarding issues can be found on the KSCB website www.kscb.org.uk

All staff are expected to be aware of and follow this approach:



It may not always be appropriate to go through all four stages sequentially and if a child is in immediate danger or is at risk of harm, a request for support should be made immediately to Children's Social Work Services and/or the police.

The role of the nursery in situations where there are child protection concerns is NOT to investigate but to recognise and refer.

All members of staff are made aware of the internal and local early help support services. Where a child is being offered or receiving early help support, staff will be supported to understand their role in any early help assessment or intervention. This includes identifying emerging problems, liaising with other professionals, and in some cases acting as the lead practitioner.

The DSL will keep all early help cases under constant review and consideration will be given to a request for support to the Front Door if the situation does not appear to be improving or is getting worse.

All staff are aware of the process for making request for support referrals for statutory assessments under the Children Act 1989, along with the role they might be expected to play in such assessments.

In all but the most exceptional circumstances, parents and carers will be made aware of the concerns for their child at the earliest possible stage. In the event of a request for support to the Front Door being necessary, parents/carers will be informed and consent to this will be sought in line with guidance provided by KSCB, unless there is a valid reason not to do so, for example if to do so would put a child at risk of harm or would undermine a criminal investigation.

In the absence of the availability of the DSL to discuss an immediate and urgent concern, staff can seek advice from any of the Deputy DSL. If anyone other than the DSL makes a referral to external services, then they will inform the DSL as soon as possible.

On occasion, staff may pass information about a child to the DSL but remain anxious about action subsequently taken. Staff should feel able to check the progress of a case with the DSL so that they can reassure themselves the child is safe and their welfare is being considered. If following this process, the staff member remains concerned it is the responsibility of that staff member to follow the nursery's escalation process.

If a child's situation does not appear to be improving, then the DSL (or the person that made the request for support) will consider re-referral. Professional disagreements (escalation) will be responded to in line with the KSCB procedures and DSLs may request support via the Education Safeguarding Team.

# **Record Keeping**

Staff will record any welfare concern that they have about a child on the incident and concern form (with a body map if injuries have been observed) and pass them without delay to the DSL. Records will be completed as soon as possible after the incident/event, using the child's words and will be signed and dated by the member of staff. These can be found in the blue folder in the office.

All safeguarding concerns, discussions and decisions (and justifications for those decisions) will be recorded in writing. If members of staff are in any doubt about recording requirements, they should discuss their concerns with DSL.

Incident and Welfare concern forms are kept Locked filing cabinet in nursery office.

Safeguarding records are kept for individual children and are maintained separately from all other records relating to the child. Safeguarding records are kept in accordance with data protection legislation and are retained centrally and securely by the DSL. Safeguarding records are shared with staff on a 'need to know' basis only.

All safeguarding records will be transferred in accordance with data protection legislation to the child's subsequent nursery/nursery, under confidential and separate cover. These will be given to the new DSL and a receipt of delivery will be obtained.

Multi-agency Working

Smallville Nursery recognises and is committed to its responsibility to work with other professionals and agencies in line with statutory guidance.

The nursery is not the investigating agency when there are child protection concerns. We will however contribute to the investigation and assessment processes as required. We recognise the importance of multi-agency working and will support attendance at relevant safeguarding meetings, including Child Protection Conferences, Core Groups, Strategy Meetings, Child in Need meetings or other early help multi-agency meetings.

The DSL will work to establish strong and co-operative relationships with relevant professionals in other agencies.

Confidentiality and Information Sharing

Smallville Nursery recognises that all matters relating to child protection are confidential. The DSL will only disclose information about a child to other members of staff on a 'need to know' basis.

All members of staff must be aware that whilst they have duties to keep any information confidential, they also have a professional responsibility to share information with other agencies to safeguard children.

All staff must be aware that they cannot promise a child to keep secrets which might compromise the child's safety or wellbeing.

#### Complaints

Smallville Nursery has a Complaints Procedure available to parents, children and members of staff and visitors who wish to report concerns. This can be found in the office filing cabinet.

All reported concerns will be taken seriously and considered within the relevant and appropriate process. Anything that constitutes an allegation against a member of staff or volunteer will be dealt with under the specific Procedures for Managing Allegations against Staff policy.

# Staff Induction, Awareness and Training

All staff will complete online safeguarding training and sign a declaration stating they have read and understood Smallville Nursery's policy and produces. The management team will ensure all staff are up to date with current safeguarding issues, know how to recognise signs and report any concerns.

The DSL will ensure that all new staff and volunteers (including temporary staff) are aware of the nursery's internal safeguarding processes. All staff members (including temporary staff) will receive training to ensure they are aware of a range of safeguarding issues. All staff members (including temporary staff) will be made aware of the nursery's expectations regarding safe and professional practice via the staff code of conduct.

# Safe Working Practice

All members of staff are required to work within clear guidelines on Safe Working Practice and the nursery's code of Conduct. Staff should be aware of the nursery's Behaviour policy, and any physical interventions must be in line with agreed policy and procedure by a trained person. Staff should be particularly aware of the professional risks associated with the use of social media and electronic communication (email, mobile phones, texting, social network sites etc.) and should adhere to the nursery's online safety and Acceptable Use policies.

# Staff Supervision and Support

Any member of staff affected by issues arising from concerns for children's welfare or safety can seek support from the DSL. The induction process will include familiarisation with child protection responsibilities and procedures to be followed if members of staff have any concerns about a child's safety or welfare.

The nursery will provide appropriate supervision, at least 3 times a year to support all members of staff to ensure that: -

All staff are competent to carry out their responsibilities for safeguarding and promoting the welfare of children

- All staff will be supported by the DSL in their safeguarding role.
- All members of staff have regular reviews of their own practice to ensure they improve over time.

The DSL will also put staff in touch with outside agencies for professional support if they so wish. Staff can also approach organisations such as their Union, the Education Support Partnership or other similar organisations directly.

#### Safer Recruitment

Smallville nursery is committed to ensure that develop a safe culture and that all steps are taken to recruit staff and volunteers who are safe to work with our children and staff. The nursery manager is responsible for ensuring that the nursery follows safe recruitment processes outlined within guidance. We advise all staff to disclose any reason that may

affect their suitability to work with children including convictions, cautions, court orders, cautions, reprimands and warnings. See Safer Recruitment Policy

# Allegations Against Members of Staff and Volunteers

Smallville Nursery recognises that it is possible for staff and volunteers to behave in a way that might cause harm to children and takes seriously any allegation received. Such allegations should be referred immediately to the nursery manager or supervisor in their absence who will first contact the Local Authority Designated Officer (LADO) to agree further action to be taken in respect of the child and staff member. All staff and volunteers should feel able to raise concerns about poor or unsafe practice and such concerns will always be taken seriously by the nursery manager. All members of staff are made aware of the nursery's Whistleblowing procedure (see whistleblowing policy) and that it is a disciplinary offence not to report concerns about the conduct of a colleague that could place a child at risk. Staff can also access the NSPCC whistleblowing helpline if they do not feel able to raise concerns regarding child protection failures internally. Staff can call: 0800 028 0285 (8:00 AM to 8:00 PM Monday to Friday) or email: help@nspcc.org.uk

Smallville Nursery has a legal duty to refer to the Disclosure and Barring Service (DBS) anyone who has harmed, or poses a risk of harm, to a child, or if there is reason to believe the member of staff has committed one of a number of listed offences, and who has been removed from working (paid or unpaid) in regulated activity, or would have been removed had they not left. The DBS will consider whether to bar the person. If these circumstances arise in relation to a member of staff at our nursery, a referral will be made as soon as possible after the resignation or removal of the individual in accordance with advice from the LADO.

#### 'When in doubt - consult'

All suspicions and investigations are kept confidential and shared only with those who need to know. Any information is shared under the guidance of the local safeguarding partners and in line with the GDPR, Data Protection Act 2018, and Working Together 2018.

Safeguarding Children with Special Educational Needs and Disabilities (SENDD

Smallville Nursery acknowledges that children with special educational needs (SENDD) and disabilities can face additional safeguarding challenges as they may have an impaired capacity to resist or avoid abuse. All staff will ensure that children with SENDD, specifically those with communication difficulties will be supported to ensure that their voice is heard and acted upon.

All staff are encouraged to be aware that children with SEND and disabilities can be disproportionally impacted by safeguarding concerns such as bullying. All members of staff will be encouraged to appropriately explore possible

indicators of abuse such as behaviour/mood change or injuries and not to assume that they are related to the child's disability and be aware that children with SEND and disabilities may not always outwardly display indicators of abuse.

#### **Online Safety**

All staff are aware that the use of technology presents challenges and risks to children and adults both inside and outside of nursery. The DSL has overall responsibility for online safeguarding within the nursery. Smallville nursery identifies that the issues can be broadly categorised into three areas of risk: - content: being exposed to illegal, inappropriate or harmful material

- contact: being subjected to harmful online interaction with other users
- conduct: personal online behaviour that increases the likelihood of, or causes, harm.
- Parents are sent regular publications on e-safety and how to support children at home

Smallville Nursery recognises the specific risks that can be posed by mobile phones and cameras and in accordance with KCSIE 2019 and EYFS 2017 appropriate policies in place that are shared and understood by all members of the nursery.

All staff will ensure a comprehensive whole nursery curriculum response is in place to enable all children to learn about and manage online risks effectively and will support parents and the wider nursery community (including all members of staff) to become aware and alert to the need to keep children safe online.

# Curriculum and Staying Safe

Smallville Nursery understand that play is an essential role in helping children to understand and identify the parameters of what is appropriate child and adult behaviour; what is 'safe'; to recognise when they and others close to them are not safe; and how to seek advice and support when they are concerned.

We introduce key elements of 'Keeping children safe' into our programme to promote the personal, social and emotional development of all children, so that they may grow to be strong, resilient and listened to and so that they develop an understanding of why and how to keep safe. We create within the nursery a culture of value and respect for individuals, having positive regard for children's heritage arising from their colour, ethnicity, languages spoken at home, cultural and social background. We ensure that this is carried out in a way that is developmentally appropriate for the children.

The Use of Nursery Premises by Other Organisations

Where services or activities are provided separately by another body using the nursery premises, the nursery manager will seek written assurance that the organisation concerned has appropriate policies and procedures in place with regard to safeguarding children and child protection and that relevant safeguarding checks have been made in respect of staff and volunteers. If this assurance is not achieved then an application to use premises will be refused.

#### Security

All members of staff have a responsibility for maintaining awareness of buildings and grounds security and for reporting concerns that may come to light. Appropriate checks will be undertaken in respect of visitors and volunteers coming into nursery as outlined within guidance. Visitors will be expected to sign in and out via the office visitors log and to display a visitors' badge whilst on nursery site. Any individual who is not known or identifiable should be challenged for clarification and reassurance.

Smallville Nursery will not accept the behaviour of any individual that threatens nursery security or leads others (child or adult) to feel unsafe. Such behaviour will be treated as a serious concern and may result in a decision to refuse access for that individual to the nursery site.

#### Monitoring and Review

All nursery staff, including temporary staff and volunteers, will have access to a copy of this policy. The policy will also be available to parents and carers. Training opportunities are sought for all adults involved in the nursery to ensure that they are able to recognise the signs and signals of possible physical abuse, emotional abuse, sexual abuse (including child sexual exploitation) and neglect and that they are aware of the local authority guidelines for making referrals. Training opportunities should also cover extra familial threats such as online risks, radicalisation and grooming, and how to identify and respond to families who may be in need of early help, and organisational safeguarding procedures. All staff receive updates on safeguarding via emails, newsletters, online training and/or discussion at staff meetings at least once a year.

The policy will be reviewed annually.

\*A 'young person' is defined as 16 to 19 years old – in our nursery they may be a student, worker, volunteer or parent.

# Contacts

Head Office: Room 2.30 Sessions House, County Hall, Maidstone ME14 1XQ		
Claire Ray Head of Service	03000 415788	
Training & Development Manager Rebecca Avery	03000 418707	
Online Safety	03000 415797	
For advice on safeguarding issues please call your area office on the numbers listed below.  If a child may be at risk of imminent harm you should call the  Integrated Front Door on 03000 411111 or the Police on 999		
Tonbridge & Malling	03000 412284	

# **Kent County Council Key Contacts**

Integrated Front Door: 03000 411111 (outside office hours 03000 419191)
Early Help Contacts (district teams) can be found on <a href="https://www.kelsi.org.uk">www.kelsi.org.uk</a>

LADO Team contact number: 03000 410888

If your call is urgent i.e. a child is in immediate danger and you cannot be connected to the team you should call the Integrated Front Door on

03000 41 11 11

Email: kentchildrenslado@kent.gov.uk

Kroner House, Eurogate Business Park, Ashford, Kent, TN24 8XU

Area Education Officers
West Kent – Nick Abrahams 03000 410058

Prevent Education Officers	
North/West/ Medway - Sally Green sally.green2@kent.gov.uk 03000 413439	
South/East - Jill Allen jill.allen@kent.gov.uk 03000 413565	

As well as through existing mechanisms, learners, staff and parents/carers can access age appropriate and practical support and advice via a range of national and local services:

Childline: www.childline.org.uk

Kent Resilience Hub: https://kentresiliencehub.org.uk

Vulnerable Children Guidance: www.gov.uk/government/publications/coronavirus-covid-19-guidance-

onvulnerablechildren-and-young-people/coronavirus-covid-19-guidance-onvulnerable-children-and-young-eople

Kent County Council: www.kent.gov.uk/social-care-and-health/health/coronavirus

Childline: www.childline.org.uk/info-advice/your-feelings/anxiety-stress-panic/worries-about-theworld/coronavirus/

Mind: www.mind.org.uk/information-support/coronavirus/coronavirus-and-your-wellbeing/8 Young Minds:

https://youngminds.org.uk/

# **Online Safety**

NCA-CEOP: www.thinkuknow.co.uk/

Internet Matters: www.internetmatters.org/

Childnet: www.childnet.com/

UK Safer Internet Centre: <a href="www.saferinternet.org.uk/blog/working-remotely-advice-professionalsparents-posh-rhc">www.saferinternet.org.uk/blog/working-remotely-advice-professionalsparents-posh-rhc</a>

NSPCC: www.nspcc.org.uk/keeping-children-safe/online-safety/

Parent Info: <a href="https://parentinfo.org">https://parentinfo.org</a>
BBC Own it: <a href="https://www.bbc.com/ownit">www.bbc.com/ownit</a>

### **Domestic Abuse**

Domestic Abuse Services: www.domesticabuseservices.org

Victim Support: 0808 16 89 111 www.victimsupport.org.uk/help-and-support/gethelp/supportline

Look Ahead Care & Support – Service provider West Kent (Sevenoaks, Tunbridge Wells, Tonbridge and Malling):

www.lookahead.org.uk/

Clarion Housing Association – Service provider for North and South Kent National

Women's Aid Domestic Abuse 24hr helpline:0800 2000247